The Path to Lawyer Well-Being:

Practical Recommendations for Positive Change

THE REPORT OF THE NATIONAL TASK FORCE
ON LAWYER WELL-BEING



Moderator and Panelists

- James Coyle, Co-Chair, National Task Force on Lawyer Well-Being, Attorney Regulation Counsel, Colorado Supreme Court (Moderator and Panelist)
- Bree Buchanan, Co-Chair, National Task Force on Lawyer Well-Being, Director, Texas Lawyers Assistance Program (Panelist)
- Lynda Shely, Member, National Task Force on Lawyer Well-Being, Association of Professional Responsibility Lawyers Past President (Panelist)

National Task Force on Lawyer Well-Being



- National Organization of Bar Counsel
- ABA Commission on Lawyer Assistance Programs
- Association of Professional Responsibility Lawyers ABA Standing Committee on Professionalism
- ABA Center for Professional Responsibility
- National Conference of Chief Justices
- National Conference of Bar Examiners
- ABA Young Lawyers Division
- ABA Law Practice Division Attorney Wellbeing Committee
- Co-author of ABA CoLAP-Hazelden Betty Ford study of mental health and substance use disorders among lawyers; as well as a co-author of the Survey of Law Student Well-Being

TASK FORCE GENESIS

- The Prevalence of Substance Use and Other Mental Health Concerns Among American Attorneys (the "Study")
- P.R. Krill, R. Johnson, & L. Albert
- 10 J. Addiction Med. 46 (2016)
- Suffering in Silence: The Survey of Law Student Well-Being and the Reluctance of Law Students to Seek Help for Substance Use and Mental Health Concerns (the "Law Student Survey")
- · J.M. Organ, D. Jaffe, K. Bender
- 66 J. Legal Educ. 216 (2016)

NOBC Joins CoLAP and APRL in supporting the Task Force

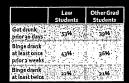
- In the spring of 2016, then NOBC President Paul Burgoyne joined with CoLAP President Terry Harrell and APRL President Lynda Shely to endorse the creation of a national task force to address the issues raised by the Study and the Law Student Survey.
- Thank you, Paul, Terry, and Lynda for your support and encouragement getting this task force going!

Suffering in Silence:

The Survey of Law Student Well-Being and the Reluctance of Law Students to Seek Help

Law Student Survey - Alcohol

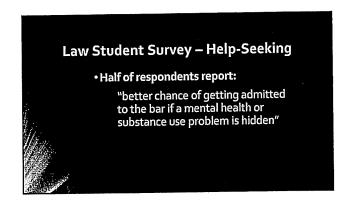
- One-quarter at risk for alcoholism
- •15 law schools
- •3,300 law students

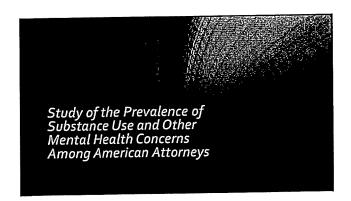


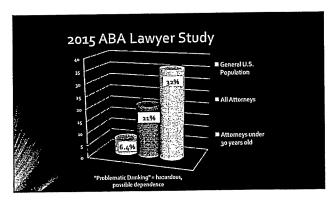
Law Student Survey – Mental Health

- •17% depression
- •14% severe anxiety
- 23% mild/moderate anxiety
- 6% suicidal thoughts in last year

Law Student Survey – Help-Seeking • Factors that discourage help-seeking: • Threat to job or academic status • Potential threat to bar admission • Social stigma • "I can handle it myself"







Lawyer Study – Mental Health

- •28% depression
- •19% severe anxiety
- •11.5% suicidal thoughts during career

Young Lawyers at Risk

- The younger the lawyer, the greater the likelihood of:
- Substance Use Disorder
- Depression
- Opposite of current perception

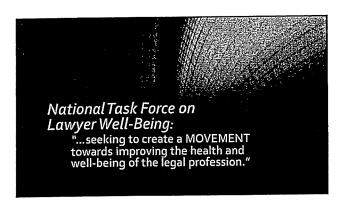
Barriers to Help Seeking

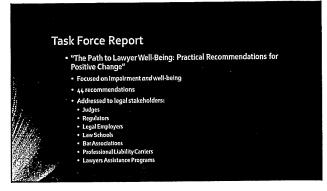
- Not wanting others to find out they needed help
- Concerns regarding privacy or confidentiality
- = Stigma

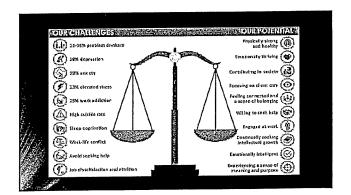
2016 ABA Annual Meeting

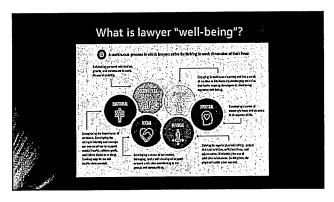
- •The time to act is NOW!
 - CoLAP
 - NOBC
 - APRL











Three Reasons to Take Action

(1) Organizational success—in law firms, corporations, and government entities.

(2) Well-being influences ethics and professionalism.

- Rule 1.1 competence
 Rule 1.3 diligence
 Rules 4.1 through 4.4 transactions with persons other than clients

(3) Humanitarian reasons—untreated mental health and substance use disorders ruin lives and careers.

Task Force Report

- Five core steps for a sustainable culture in the legal profession:
- 1. Identify stakeholders and their roles in bringing about culture change
- 2. Diminish stigma associated with seeking help for disorders
- 3. Emphasize that well-being is part of duty of competence
- Expand educational outreach on mental health and substance use disorders, as well as issues related to well-being
- 5. Change tone of legal profession to make health and well-being a top priority

General Recommendation: Acknowledge the Problems and Take Responsibility

- Every sector of the legal profession must support lawyer well-being.
- Each of us should take a leadership role within our own spheres to change the profession's mindset.
- Transform passive denial of problems to proactive support for change.

General Recommendation: Use This Report as a Launch Pad for a Profession-Wide Action Plan

- Changing the culture will not be easy.
- Develop a National Action Plan that continues the effort started in this report.
- An organized coalition will be necessary to plan, fund, instigate, motivate, and sustain long-term change.

General Recommendation: Leaders Should Demonstrate a Personal Commitment To Well-Being

- Policy statements alone do not shift culture.
- Change requires buy-in and role modeling from top leadership.
- Leaders can create and support change through their own demonstrated commitment to core values and well-being.

General Recommendation: Facilitate, Destigmatize, and Encourage Help-Seeking Behaviors

- Take steps to minimize the stigma of mental health and substance use disorders.
- This stigma prevents lawyers from seeking help.
- Research shows that the most effective way to reduce stigma is through direct contact with someone who has personally experienced a relevant disorder.

General Recommendation: Foster Collegiality and Respectful Engagement Throughout The Profession

- Develop and enforce standards of collegiality and respectful engagement.
- Chronic incivility:
- Depletes energy and motivation
- Increases burnout
- Inflicts emotional and physiological damage
- Diminishes productivity, performance, creativity, and helping behaviors

General Recommendation: Partner With Lawyer Assistance Programs

- Partner with and ensure stable and sufficient funding for the ABA's Commission on Lawyer Assistance Programs (CoLAP).
- Partner with and help ensure sufficient funding for state-based lawyer assistance programs.
- Lawyer assistance programs are indispensable partners in educating and empowering the profession to address the well-being crisis.

General Recommendation: Guide and Support the Transition of Older Lawyers

- Senior lawyers can bring much to the table:
- Wealth of experience
- Public service
- · Mentoring of new lawyers

<u>BUT</u>, aging lawyers have an increasing risk for declining physical and mental capacity.

General Recommendation: Begin a Dialogue About Suicide Prevention

- Lawyers have high rates of suicide.
 Stakeholders need to provide education and take action.
- Suicide is a highly stigmatized topic.
 Make a concerted effort towards suicide prevention to demonstrate to the legal community that we are not afraid of addressing this issue.

Regulators Recommendation: Adopt Regulatory Objectives That Prioritize Lawyer Well-Being

- In 2016, the Conference of Chief Justices adopted a resolution recommending that each state's highest court consider the ABA's proposed Model Regulatory Objectives.
- Those objectives encouraged "appropriate preventive or wellness programs."
- The Supreme Court of Colorado adopted a version of the ABA's Regulatory Objectives. The Supreme Court of Washington also recently enacted regulatory objectives.
- Objectives will send a message that the court prioritizes lawyer well-being.

Regulators Recommendation: Modify the Rules of Professional Conduct to Endorse Well-Being As Part of a Lawyer's Duty of Competence

- Consider modification of ABA Model Rule of Professional Conduct 1.1 (Competence) or its comments.
- Formally link well-being to basic competence.

Regulators Recommendation: Implement Proactive Management-Based Programs (PMBP) That Include Lawyer **Well-Being Components**

- These provide a resource-based framework to improve lawyers' ability to manage their practice.
- The programs are designed to alleviate practice stress, improve lawyer-client relationships, and enhance career satisfaction.
- They allow regulators to engage with the profession in a service-oriented, positive manner.

Regulators Recommendation: Adopt Diversion Programs and Other Alternatives to Discipline That Are Proven Successful in Promoting Well-Being

- Discipline does not make an ill lawyer well.
 Adopt alternatives to formal disciplinary proceedings.
 A goal should be to rehabilitate lawyers with impairments.

Regulators Recommendation: Expand Continuing Education Requirements to Include Well-Being Topics

- Mandate credit for mental health and substance use disorder
- Allow credit for other well-being-related topics that affect lawyers' professional capabilities.

Regulators Recommendation: Adopt a Centralized Grievance Intake System to Promptly Identify Well-Being Concerns

Such systems can result in faster identification of and possible intervention for lawyers struggling with substance use or mental health disorders

Regulators Recommendation: Modify Confidentiality Rules to Allow One-Way Sharing of Lawyer Well-Being Related Information Regulators to Lawyer Assistance Programs

- To facilitate help for lawyers, states should simplify confidentiality rules to allow admissions offices and other regulators to share such information immediately with local lawyer assistance programs.
- This one-way flow of information accelerates help.

Regulators Recommendation: Adjust the Admissions Process to Support Law Student Well-Being

- Adopt Essential Eligibility Admission Requirements.
- Adopt a Rule for Conditional Admission to Practice Law With Specific Requirements and Conditions.
- Publish Data Reflecting Low Rate of Denied Admissions Due to Mental Health Disorders and Substance Use.

Other Recommendations

- Judges
- Legal Employers
- Law Schools
- Bar Associations
- Professional Liability Carriers
- Lawyers Assistance Programs

